



ILEC NEWS

IOWA LAKES ELECTRIC COOPERATIVE

FEB. 2025

YOUR VOICE. YOUR VOTE. YOUR COOPERATIVE.

Building Brighter Futures Together

Mark your calendars! The Iowa Lakes Electric Cooperative Annual Meeting is set for **Saturday, April 12, 2025**, at the Clay County Regional Events Center in Spencer. This isn't just another meeting—it's your chance to connect, engage, and help shape the future of YOUR Cooperative.

BUILDING BRIGHTER FUTURES TOGETHER

The theme of this year's meeting highlights our shared commitment to progress, innovation, and community strength. Every voice matters as we work toward creating a brighter future for all members.

As a member-owner, your input matters. This isn't just about updates; it's about collaboration and community. Together, we'll discuss the Cooperative's progress, explore upcoming opportunities, and celebrate our shared achievements.

WHAT'S ON THE AGENDA?

- **Keynote Presentation:** Learn about the impactful work of the cooperative Guatemala project and how it embodies our mission to build brighter futures.

- **Youth Engagement:** Celebrate with the students receiving scholarships and hear inspiring stories from those who attended the Youth Tour.
- **Board Elections:** Cast your vote to help choose leaders who represent your interests and vision for the Cooperative.

YOUR VOICE, YOUR VOTE

Your voice and vote drive our decisions. With 14 directors working to represent diverse member perspectives, we're focused on thoughtful, informed leadership for the Cooperative's future.

HOW TO VOTE

- **In Person:** Cast your vote at the annual meeting.
- **By Mail:** Look for your ballot in March and return it promptly.
- **Drop-Off:** Submit your ballot at the Cooperative headquarters in Estherville.

COME FOR BREAKFAST, STAY FOR COMMUNITY

The doors open at 7:30 AM, with breakfast served by Chris Cakes. Enjoy pancakes, coffee, and great company! Plus, member-owners receive a gift and have the chance to win exciting door prizes.

ASK THE EXPERTS

Have questions about electric vehicles or tips for managing home energy use? Our team will be on hand to provide answers, resources, and insights.

JOIN US

Don't miss this opportunity to make your voice heard and connect with fellow members. The meeting kicks off at 9 AM and your participation is what makes this Cooperative strong.

Together, let's focus on **Building Brighter Futures** for our Cooperative and the communities we serve. See you on April 12!



LEGISLATIVE BREAKFAST HELD

At Iowa Lakes Electric Cooperative, we understand the importance of building and maintaining strong relationships with local legislators. These leaders craft, introduce, and vote on legislation that shapes the business environment, impacts the energy sector, and influences the overall quality of life in our communities.

To foster collaboration and open communication, Iowa Lakes Electric Cooperative hosted its annual legislative breakfast on December 19, 2024, at the Cooperative's headquarters in Estherville. Held just before the December board

meeting, this event provided a valuable opportunity for our executive team and board of directors to engage directly with state and federal lawmakers ahead of the 2025 legislative session.

The breakfast was well attended and served as a forum for meaningful dialogue on key issues affecting our member-owners and the communities we serve. As the energy landscape grows more complex, Iowa Lakes Electric Cooperative strives to be a trusted resource for legislators, offering insights and expertise to help navigate critical energy policy decisions.

Exciting News: Your Bill Got a Makeover!

Big changes have arrived for your monthly bill! Enclosed you will find we rolled out a fresh, modern look designed with you in mind.

Here's what you can expect from the new bill design:

■ **Cleaner Layout:**

The new design is streamlined to make it easier to read and understand.


■ **Clearer Information:**

Important details will be easier to find, helping you quickly review your account.

■ **Enhanced Features:**

New tools and resources will make managing your account even more convenient.

Our goal was to improve your experience by making your bill simple, clear, and user-friendly. If you have questions about the new format or need help navigating the changes, we are here to assist.



Visit us online at www.ilec.coop
Phone: (800) 225-4532
Office Hours: 8:00 am - 4:00 pm


Member Name JOHN DOE
Account # 111111111

Billing Date: 01/08/2025
Current Bill Due Date: 01/28/2025

Previous Balance \$206.00
Payment Received -\$206.00
Balance Forward \$0.00
Current Charges Due \$223.00
Total Amount Due \$223.00

Important Messages

Be sure to check here regularly for valuable information, opportunities, reminders and tips from Iowa Lakes Electric Cooperative. Thank you for being a valued member of your Cooperative!



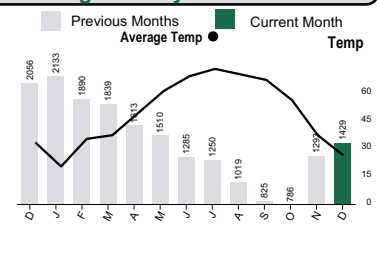
Service Address: 123 ANY ST
Corn Belt System Peak (12/13/2024 09:00 CST)

| Meter | Rate | Rate Description | Service From | To | Days | Previous Reading | Present Reading | Multiplier | kWh Used | KW Demand | CP | Date Time |
|-----------|------|------------------|--------------|-------|------|------------------|-----------------|------------|----------|-----------|----|-------------------|
| 111111111 | 100 | Residential-CB | 12/01 | 01/01 | 31 | 8256 | 9685 | 1 | 1,429 | 6.739 | | 12/16/24 10:00:00 |

Cycle: 6
NIPCO System Peak (12/13/2024 08:00 CST)

Usage History

Current Month's Avg Per Day 46 kWh
Last Year's Avg Per Day 66 kWh
Avg Cost Per Day \$6.63



Shared Power: YTD KWH 16,872 Annual Requirement 0

Current Service Detail

| | | |
|------------------------------|--------------------|-----------------|
| Access Fee | | \$37.50 |
| Electric Usage Charge | 750 kWh @ 0.140000 | \$105.00 |
| Electric Usage Charge | 679 kWh @ 0.096434 | \$65.48 |
| Energy Power Cost Adj | | \$0.00 |
| Round-Up Amount | | \$0.90 |
| State Sales Tax | | \$14.12 |
| Total Current Charges | | \$223.00 |

Operation Round-up Year to Date Total \$7.96

BACK OF ELECTRIC BILL:

Mission Statement

Iowa Lakes Electric Cooperative provides safe, reliable, competitively-priced energy and other valuable services to benefit our members, our customers and the communities we serve.

Notice of Complaints

As a member-owner of Iowa Lakes Electric Cooperative, help is available to you in resolving possible complaints about your electric service. You can contact your Cooperative's authorized representative, Jennifer Sievert, vice president of customer and corporate relations at the following address and telephone number: 702 South 1st Street, Estherville, IA 51334 or 800-225-4532, during regular office hours. If your complaint is related to service disconnection, safety or engineering standards or renewable energy and Iowa Lakes Electric Cooperative does not resolve your complaint, you may request assistance from the Iowa Utilities Commission by calling 877-565-4450, by writing to 1375 E. Court Avenue, Des Moines, IA 50319-0069 or by email to customer@iuc.iowa.gov

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- Security
- Cameras
- Automation
- Medical Alerts



8/2024

Bill Stuffer Included

To streamline communication, bill stuffers will now be printed on the back of your monthly bill. This change ensures you receive important messages and reminders conveniently and consistently.

Items requiring a response or retention for details—such as updating your contact information, Member Appreciation Days, RECare and Energy Trail—will still be provided separately to ensure you have all the necessary information.

Thank you for your attention and for being an engaged member of Iowa Lakes Electric Cooperative!